ANNUAL REPORT





They Might Have Been Your Neighbor

Anyone can become homeless or be at risk for homelessness. Anyone. The reasons one becomes homeless are varied and often complex. Generational poverty and time in foster care are two common experiences of individuals who have been or are homeless. A catastrophic illness, with or without insurance, can turn one's life upside down. Extended unemployment, depression, domestic violence, battles with alcohol or drugs or living through a disaster can also dramatically affect the trajectory of one's life.

> This is why it takes months, even years, to rebuild one's life, confidence and dignity after experiencing homelessness. Support from individuals, businesses and congregations this past year have assisted thousands of youth, adults, seniors and families with children to lay the foundation for their long-term health and happiness.

> Thank you for making a difference in their lives with your donations, time and prayers!

With gratitude,

Carol Robert Carol Roberts, Ph.D., President and CEO

Helping Hands and Hearts

The call to help others is central to LSS's mission and vision of ending homelessness by creating communities of hope and stability with a path to self-sufficiency.

Donations of over \$250,000 from congregations, Lutheran Disaster Response and individuals from around the nation offered immediate support to those affected by the fires in Shasta and Butte counties. LSS is working closely with communities in both areas to determine how our remaining dollars can make the best and lasting impact.



The items here came from a child in New Jersey who had his family send some of his favorite clothing and toys to help children affected by the Camp Fire in Butte County.

By the Numbers...

individuals, ages 18 to 104 served in 3,323

of the adults served in all of our programs struggle with one or more disabilities

97% of all individuals we serve remain in stable housing even after they leave our program



What We Do

LSS helps individuals of all ages rebuild their lives after they have experienced homelessness. Using stable housing as our blueprint for success, we offer compassionate, non-judgmental guidance to assist the individuals and families we serve in addressing the reasons for their past homelessness.

Founded in faith but open to all, LSS also participates in disaster response and relief through our affiliation with Lutheran Disaster Response and regional first-responder groups.

Your Donations to LSS Are an Investment in Changing Lives

LSS takes a holistic approach to each individual entrusted to our programs. We partner with other nonprofits

Our Vision

End homelessness, for good

Our Philosophy

Stable housing builds stable lives

Our Values

- Everyone deserves a safe place to call home.
- We accompany our residents on their journey toward transformation, healing and self-care.
- Our work is guided by a commitment to justice and human rights.
- Accountability to those we serve and to those who fund our supportive housing services.

"My experience at LSS gave me the courage to go out into the world."

- Tim, former youth clien

to connect them with relevant services based on their current needs, not a set formula. Your donations invest in:

Creating A Place to Call Home – You help furnish the small apartments or rooms with essentials so each individual or family has a bed and other basics for everyday living.

Ensuring Well-Being – You make sure that each individual or family has access to nutritious food, fresh produce and dairy. At some locations you help fund emergency food pantries.

Community Building – Your support helps LSS create stability and a sense of community among residents at our housing sites by facilitating social interaction and organizing cultural enrichment activities. We also involve residents in keeping the building and neighborhood clean and safe.

By the Numbers...

27 supportive housing programs serve:

109 youth ages 18-24

1,325 single adults 25-59 years

1,573 adults ages 60+

186 families with 358 children

A Story of Redemption and Success Made Possible By Your Donations

Project Hope

Denisha has a son named Daryl and receives no child support from his father. She lived "from place to place" after aging out of the foster care system before moving into Project Hope. Project Hope gave her a place to call home while she finished high school. The program also provided her with a great deal of structure, teaching her budgeting and how to shop and cook nutritiously. Denisha's long-term goals are to train as a nurse and work in a doctor's office. She believes that she wouldn't have accomplished anything without Project Hope.



LSS of Northern California is Growing!

Bolstered by a one-time influx of funding from the State of California, several communities have invited LSS to partner with them on supportive housing programs for individuals struggling to overcome homelessness

Sacramento

Through a collaboration with two other nonprofits, LSS is offering employment, housing assistance and case management to homeless and at-risk youth ages 18-24 through the new Wind Youth Center Drop-In Center in downtown Sacramento.

San Francisco

LSS will be the social services partner for several planned affordable housing developments. Breaking ground in the coming months, with anticipated occupancy in 2020, are buildings at 1950 Mission St. and 753 Davis St. at the Embarcadero, each a project of Bridge Housing.

San Joaquin County

LSS' Stockton-based **Project HOPE** supportive housing for youth 18-24 will be able to serve 12 additional youth. Last year it provided services to 32 youth. A new partnership with **John Burton Advocates for Youth**, a state-wide nonprofit dedicated to current and former foster youth, will provide housing and supportive services to community college students, of which 20% reported being homeless in the past year.

Shasta County

Two Lutheran congregations (one ELCA, one LCMS) in Redding reached out to LSS in 2017 and introduced us to community leaders grappling with a double digit increase in homelessness. This spring a new program for youth 18-24 will launch thanks to baseline funding from the California Office of Emergency Services.

Solano County

At the invitation of the Continuum of Care, LSS assumed responsibility for a permanent supportive housing program which has been operating in Solano County for over ten years. This program provides housing and services to 10 adults who have severe mental illnesses.



Thank You for Your Support!

Sierra Pacific ELCA Synod

Advent Lutheran, Citrus Heights
All Saints Lutheran Church, Citrus Heights
Bethlehem Lutheran Church, Santa Rosa
Bethlehem Lutheran Church, Oakland, Auburn

Christ Lutheran Church, San Francisco

Christ Lutheran, El Cerrito Christ Lutheran Church, Fairfax

Coastside Lutheran Church, Half Moon Bay Cross and Crown Lutheran Church, Rohnert Park

Elim Lutheran Church, Petaluma
Faith Lutheran Church, Los Gatos
Faith Lutheran Church, Castro Valley
Faith Lutheran Church, Santa Rosa

First Evangelical Lutheran Church, Palo Alto

Good Shepherd Evangelical Lutheran Church, Concord

Good Shepherd Lutheran Church, Burlingame

Grace Lutheran Church, Palo Alto

Holy Redeemer Lutheran Church, Newark Holy Shepherd Lutheran Church, Orinda Hope Lutheran Church, San Mateo Hope Lutheran Church, Santa Clara Hope Lutheran Church, El Sobrante Immanuel Lutheran Church, Saratoga

Lutheran Church of Our Redeemer, Sacramento
Lutheran Church of the Good Shepherd, Sacramento
Lutheran Church of the Good Shepherd, Reno
Lutheran Church of the Incarnation, Davis

Lutheran Church of the Resurrection, Granite Bay

Marin Lutheran Church, Corte Madera Messiah Lutheran Church, Hayward

Messiah Lutheran Church WELCA, Staten Island

 $\ \, \hbox{Mountain Lutheran Church, Groveland}$

Napa Valley Lutheran Church, Napa

Our Savior's Lutheran Church, Lafayette

Prince of Peace Lutheran Church, Saratoga

Prince of Peace Lutheran Church WELCA, Saratoga

Saint Matthew Lutheran Church, Walnut Creek

Saron Lutheran Church, Escalon

Shepherd of the Hills Lutheran, Vacaville

Shepherd of the Hills Lutheran, Berkeley

Shepherd of the Hills Lutheran, Tiburon

Silverdale Lutheran Church, Silverdale

St. Francis Lutheran Church, San Francisco

St. James Lutheran Church, San Leandro

St. James Lutheran Church, Redding

St. John's Lutheran Church, Antioch

St. Mark's Lutheran Church, San Francisco

St. Mark's Lutheran Church, Pleasant Hill

St. Mark's Lutheran Church, Fairfield

St. Paul Lutheran Church, Oakland

St. Paul Lutheran Church, Auburn

St. Paul's Lutheran Church, Lodi

St. Stephens Lutheran Church, El Dorado Hills Thanksgiving Lutheran Church, Santa Rosa Trinity Evangelical Lutheran Church, Oakland

Trinity Lutheran Church, Pleasanton

California Nevada Hawaii LCMS Synod

St. Paul Lutheran Church, Auburn
Hope Lutheran Church, Daly City
Faith Lutheran Church, Fair Oaks
St. Paul Lutheran Church, Susanville
Grace Lutheran Church, Pittsburg
Our Savior Lutheran Church, Livermore
Zion Lutheran Church, San Francisco
Grace Lutheran Church & School, San Mateo

Trinity Lutheran Church, Exeter
Trinity Lutheran Church, Fairfield
Bethany Lutheran Church, Vacaville
Trinity Lutheran Church, Sacramento
Prince of Peace Lutheran Church, Fremont
Mary Martha Guild of Bethany Lutheran, Menlo Park
Zion Lutheran Church, Lodi
Shepherd of the Valley Lutheran Church, La Mesa

