



As an essential, frontline service, LSS of Northern California is committed to guiding our communities' most vulnerable residents through this difficult time. For most of **the employees of LSS**, that means they cannot completely shelter-in-place. There are **3,800+** formerly homeless women, children, young adults and older adults depending on them for such basic needs as food, cleaning and paper products so they can remain safe and sound as they shelter in place.

This has required everyone at LSS to approach their work differently, and the resilience and teamwork has been **awesome**. We meet by Zoom every week. Staff rotates shifts at our housing and program sites so clients can seek assistance in problem solving. Staff continue to find housing for those who are literally coming off the street into one of our programs. We have increased food services and now deliver weekly individual food boxes, along with other essentials, to clients' doorsteps or to community rooms at housing sites. Working from home **when they can**, case workers check-in daily with clients and meet face-to-face **as needed**, taking every precaution possible.

The staff's positive attitude and devotion to the individuals entrusted to our care shows. **Their clients regularly express their appreciation for the extra efforts under extraordinary circumstances.**

How can you make a difference during this time? A **charitable gift** can help us purchase the multitude of necessary but unbudgeted items needed during this shelter-in-place mandate: protective masks, latex gloves, cleaning products and groceries. In-kind donations of these items are welcome, too, including handmade protective masks that our staff and clients can wear.

Our clients appreciate your support, and so do we.

Please contact **us** if you have questions. I pray that you continue to remain safe and healthy!

Carol Roberts, Ph.D., CEO

LSS of Northern California